



Head Office-Hague

101 South Access Road

Warman Store

380-930 Centennial Blvd

Saskatoon Store

820C 51st Street East

Desktop Support Analyst – Tier 1

Full-Time | Hague Head Office, Warman & Saskatoon

About Us

Zak's Building Group is a family-owned Saskatchewan company operating across construction, cabinetry, agricultural projects, and retail Home Hardware locations. We value relationships, community, and doing quality work together.

The Opportunity

The Desktop Support Analyst – Tier 1 provides first-level technical support to staff across the organization, ensuring technology issues are resolved quickly and professionally. There is opportunity for this position to be based out of Hague, Warman or Saskatoon.

Key Responsibilities

- Provide first-level support for desktops, laptops, printers, and mobile devices
- Respond to and resolve IT support tickets and user requests
- Troubleshoot basic hardware, software, and connectivity issues
- Assist with setup, deployment, and maintenance of IT equipment
- Support Microsoft 365 applications including Outlook and Teams
- Participate in weekend on-call rotation

Qualifications

- Previous experience or passion for I.T. is considered an asset
- Working knowledge of Windows OS and Microsoft 365
- Basic networking and troubleshooting skills
- Strong communication skills with a customer-service mindset

What Zak's Offers

- Competitive wages
- Comprehensive benefits package
- RRSP/DPSP program
- Lifestyle Spending Account
- Growth and advancement opportunities

How to Apply

Apply online at zaksbuilding.com/careers or apply in person at 101 South Access Road, Hague, SK.