



Head Office-Hague

101 South Access Road

Warman Store

380-930 Centennial Blvd

Saskatoon Store

820C 51st Street East

IT Support Technician – Tier 2

Full-Time | Hague Head Office, Warman & Saskatoon

About Us

Zak's Building Group is a family-owned Saskatchewan company operating across construction, cabinetry, agricultural projects, and retail Home Hardware locations. We value relationships, community, and doing quality work together.

The Opportunity

The IT Support Technician – Tier 2 provides hands-on, field-capable technical support, resolving escalations and protecting uptime across all Zak's locations. Hands-on technical support protecting uptime for operations and retail locations. There is opportunity for this position to be based out of Hague, Warman or Saskatoon.

Key Responsibilities

- Resolve escalations from Tier 1 support
- Provide onsite IT support across all locations
- Troubleshoot, rebuild, and deploy workstations
- Perform hardware swaps and peripheral replacements
- Configure and support scanners and label printers
- Troubleshoot Active Directory objects and Group Policy issues
- Participate in weekend on-call rotation

Qualifications

- 3+ years of experience in IT or desktop support roles
- Strong Windows OS and Microsoft 365 administration skills
- Hands-on experience with workstation imaging and hardware repair
- Active Directory and Group Policy troubleshooting experience
- Ability to travel between locations

What Zak's Offers

- Competitive wages
- Comprehensive benefits package
- RRSP/DPSP program
- Lifestyle Spending Account
- Growth and advancement opportunities



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How to Apply

Apply online at zaksbuilding.com/careers or apply in person at 101 South Access Road, Hague, SK.

Hiring Manager: Clint